



## What To Expect On Moving Day

1. Moore's Movers will notify you of their arrival time in advance. There should be no surprises as to when the crew will turn up at your home. The crew will arrive in uniform and will introduce themselves to you.
2. Moore's Movers will provide a written inventory – This written inventory ensure that your belongings arrive at the new address in the same condition they left your old address. Be sure you look over this inventory so you can be sure you agree with what is written.
3. The crew will review the items you are moving. They will quickly begin to group them into categories, using different boxes. These boxes include specialty cartons for clothes, dishes, and other delicate items.
4. The crew will start to determine the order they will move and load your boxes and furniture. Be sure to keep an eye on which items are entering the truck, and keep your most valuable items with you in your own vehicle. These include heirlooms, family pictures, passports, and anything you deem costly.
5. The crew have a technique for loading furniture – Each item of furniture will be pad-wrapped and strategically placed in the truck to ensure each item fits.
6. **The crew will pack your items tightly so they don't break** – In order to keep your items from shifting around and breaking, the movers will pack them tightly into the van. Don't be concerned if your items seem disorganized as you will have the opportunity to direct the moving crew where you want each item in your new location.
7. **Moore's Movers will present you with a bill of lading** – The bill of lading outlines the moving estimate along with your estimated delivery date. Be sure to look this document over carefully before signing it, to ensure that you agree to everything

8. Upon Arrival at New location, the crew will hand you the inventory sheets, and as each box is moved into the house, the crew will call off the box numbers so that you can check them off the list. Once each of the items has been moved into your new location, you will be asked to sign the inventory sheets. Be sure to review everything carefully before signing.
9. If any items are missing or damaged or you suffer any property or auto damage, you should note this on the inventory sheets. You should also contact Moore's Movers as soon as possible.
10. After delivery, it's time to unpack. If you have requested and paid for unpacking services, it will be done by the crew the day of unloading. Each box will be carefully unpacked, and the items set up in the rooms you specify.
11. When electing to unpack the boxes yourself, be sure to request box removal from your crew. This will ensure that all of your boxes are taken and disposed of correctly.
12. Payment/Balance Due will be provided to Moore's Moving crew at this time.